

Invoicing Module

Low claims bonus

Upon settlement of the last submitted claim attaching to the contract period, we will calculate the total contract payment and the claims ratio as follows:

- a) The total contract payment is calculated by taking the *Minimum premium payment*, and adding any balancing adjustments for the contract period.
- b) The claims ratio, expressed as a percentage, is calculated by taking the total amount paid in respect of the claims relating to **debts** arising from risks in the contract period and dividing it by the total contract payment.

If the resulting claims ratio is equal to or lower than the *claims ratio level*, we will, on request, refund to you a *low claims bonus*; calculated as a percentage of the total contract payment. This refund will be payable to you provided that:

- i) by applying the low claims bonus the total amount payable by you to us in respect of the *contract period* is not less than the *Minimum payment* and we will not pay any refund which would have that effect; and
- ii) you renew the contract at the end of the contract period; and
- iii) you waive your rights to payment of any subsequent claims relating to the contract period.