

Collection services with pre-legal domestic facility

1 We will provide you with pre-legal collection services for export **debts** and legal collections services for all **debts** to which this contract applies.

2 These services are offered to you under the conditions below:

2.1 Domestic debts

You will take all relevant pre-legal collection actions at your own discretion or according to our instructions to protect your rights and secure payment for a maximum period of 120 days after the expiry of the *maximum credit period*.

If these actions do not lead to a full payment of the **debt**, and at the latest on the expiry of the 120-day period above, you must send us a request for intervention and, upon our request, any written evidence of the **debt** and of any **security** you may have obtained, together with the records of your collection actions.

If your buyer has been declared **insolvent**, you must send us a request for intervention as soon as you become aware of such **insolvency**.

2.2 Export debts

Your **notification of overdue account** must be made within the period specified in the schedule and must include a request for intervention. Upon our request, you must send us any written evidence of the **debt** and of any **security** you may have obtained.

3 Within the framework of these services, we will have full power to exercise your rights in relation to your **debts** and especially power to compound, whether these **debts** are covered in whole or in part. You will support any decision we may make in this respect and you will give us an irrevocable mandate, and any documents or titles we may require to provide the collection services, it being understood that we will pursue cases according to our own judgement of the merit of so doing and will decide what resource to apply.

If we do not perform the collection services ourselves, you will take any such measures – in agreement with us or according to our instructions - as may be deemed necessary to protect your rights and to secure the payment of the **debt**, which may imply reselling the goods.

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- 4 We will bear the full costs of the pre-legal and legal recovery actions we take or you take – in agreement with us or according to our instructions - subject to the provisions applicable to the **recoveries**. You will pay for any collection actions you undertake yourself at your own initiative.

- 5 These services are not available for **debts** which are subject to a **dispute**.